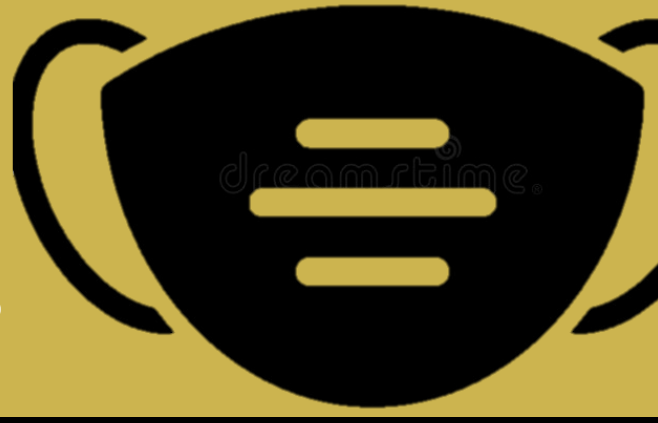




In O:live Boutique Hotel we are committed with our guest health and safety. We have implemented new procedures and protocols which were carefully designed in accordance with the CDC guidelines, Puerto Rico Tourism Company and local government authorities.

1 Wellness Check Point

Upon arrival you will be welcomed by our health and safety officer in our entrance check point. The officer will conduct a temperature screening to ensure every guest who enters the property does not have a 100.4 F or higher temperature, disinfect your bags and provide you with a face mask if necessary. Use of face mask is mandatory in public areas like the lobby, rooftop and restaurants.



2 Check In

Check in process will now be paperless, only providing ID for each guest and a Credit Card for incidentals.



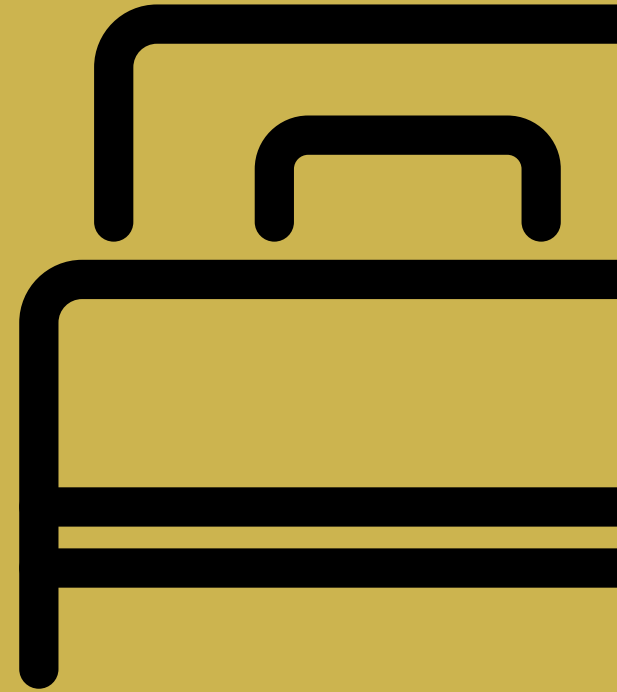
3 Housekeeping Service

Housekeeping service will be offered daily following strictly cleaning protocols. Any request for towels or amenities please contact our digital concierge.



4 Guest Rooms

Guestrooms are sanitized prior to your arrival following strict cleaning protocols with specific cleaning products. After sanitation is complete, room is sealed until your arrival.



5 Rooftop Plunge Pool

To comply with the social distancing rules, only 6 people at a time will be allowed at the pool. Pool towels will be available with our Pool Attendant in the rooftop.



6 Rooftop and Restaurants

Our restaurants can be visited by reservations only and room service will be available through the day. Our digital concierge will take care of the reservations.



Our Commitment to Health and Safety

- In our Wellness checkpoint the health and safety officer will take your temperature every time you enter the property.
- Our digital concierge will be the main contact throughout your reservation.
- Our public areas are sanitized multiple times a day, focusing in high touch areas by a highly trained associates.
- Our restaurants have been re-designed to comply with social distancing rules and ensure guest and associates safety.
- Guest elevator is sanitized multiple times a day and the capacity allowed is only one party at a time.
- Hand Sanitizer stations have been placed throughout the property for guest use.